

PROTECTION OF PERSONAL INFORMATION ACT (POPIA) CONSENT FORM



Lumen Development Services (PTY)LTD, registration no. 2016/242579/07 (the “Company”) values your privacy and is committed to protecting your personal information in accordance with its Privacy Policy and the Protection of Personal Information Act, 4 of 2013 ("POPIA"). This Consent Form outlines how we collect, use, store, and protect your personal information.

Further details relating to the Company’s Privacy Policy can be found on the Company’s website:

www.lumendev.co.za

1. PERSONAL INFORMATION COLLECTED BY THE COMPANY

The Company may collect, process, and store your personal information, including:

- Your names and surname
- Identity number or passport number
- Contact details (phone number, email address, physical address)
- Banking details (if applicable)
- Your race
- Disclosure of any related party relationship to the Company
- Supporting documents necessary for compliance with the Broad-based Black Economic Empowerment Act 53 of 2003
- Any other information necessary to administer Enterprise Development (EnD) and Social Economic Development (SED) related benefits and comply with legal obligations, especially the Company’s obligations to the Department of Electricity and Energy (DEE)

For minor beneficiaries, personal information will be processed only with the consent of a legal guardian, parent, or trustee in accordance with POPIA.

2. PURPOSE OF COLLECTION

The Company collects and processes personal information to:

- Administer and manage EnD/SED related benefits, distributions, grants and related support.
- Fulfil contractual, fiduciary and reporting obligations relating to the DEE.
- Share with programme administrators and development service providers for the management of the economic development programmes.
- Comply with legal, regulatory, and tax requirements; and
- Maintain accurate records for administration of the EnD/SED programmes.

3. RETENTION OF PERSONAL INFORMATION

Your personal information will be retained for as long as the Company deems necessary to fulfil the purpose of collection or until you request its deletion.

4. SHARING OF PERSONAL INFORMATION

The Company will not distribute your personal information to third parties without your consent, except as required by law, regulatory authorities, or as outlined in the Company's Privacy Policy.

Service providers supporting the Company in delivering its services operate under stringent confidentiality agreements.

5. SECURITY MEASURES

The Company implements appropriate technical and organisational measures to secure your personal information and protect it against unauthorised access, loss, and/or destruction.

Except for gross negligence on the part of the Company, the Company shall not be held liable for any loss or destruction of personal information resulting from authorised access by third parties.

6. YOUR RIGHTS

Under POPIA, you have the right to:

- access and request a copy of your personal information.
- request correction or deletion of your personal information.
- withdraw your consent to the collection, use, processing, and storage of your personal information at any time, subject to legal or contractual obligations.
- lodge a complaint with the Information Regulator if you believe your rights have been violated.

CONSENT DECLARATION

The Company uses your personal information to deliver, maintain, and enhance its services, as well as to comply with legal obligations and improve your overall experience.

By signing below, you confirm that:

1. You have read and understood this consent form.
2. You have read and understood the Company's Privacy Policy.
3. You voluntarily consent to the collection, use, processing, and storage of your personal information as outlined above.

Name & Surname: _____

Signature: _____

Date: _____

The following must be completed if you are signing on behalf of a minor beneficiary:

By signing below, you confirm that:

1. You have read and understood this consent form.
2. You have read and understood the Company's Privacy Policy.
3. You voluntarily consent to the collection, use, processing, and storage of your personal information and that which pertains to the minor beneficiary referred to below.
4. You confirm that you are legally authorised to provide consent on behalf of a minor beneficiary.

Name & Surname (legal guardian, parent, or trustee): _____

Name & Surname (minor beneficiary): _____

Signature (legal guardian, parent, or trustee): _____

Date: _____

For any queries regarding this Consent Form, please contact us:

Lumen Development Services

Operator: Jeranimo Power

Email: jjpower@lumendev.co.za